# Wisconsin Immunization Registry Information for Parents

## Did you know that you have access to your or your child's vaccine records online?

Vaccines, also called shots or immunizations, are given over a person's lifetime to keep everyone healthy. The Wisconsin Immunization Registry, also called WIR, allows patients and parents/guardians of children to view their vaccine record and keep track of their vaccines.

Why is tracking my or my child's vaccine record in WIR important? Today we move, travel, and change doctors more often than we did in the past. Tracking an updated vaccination record using WIR will save you money, time, and the hassle of making additional vaccine appointments.

Are my or my child's vaccine records available to others? The public does not have access to your or your child's records. The records are secure and follow laws that protect patient data.



#### Can WIR tell me what vaccines are missing?

Yes, WIR uses advances in science and technology to calculate a vaccination schedule. It can tell you what vaccines you need and when you should plan your next vaccine visit at your doctor's office.

I need to have my child's vaccine records for school enrollment. Can WIR help me with this? Yes, you can view and print the vaccine records for school enrollment by following the steps on the back of this page.

## Does my doctor's office use WIR?

Maybe. Not all doctor's offices in Wisconsin use WIR. If you see a doctor who does not use WIR, you can call your doctor's office and request the vaccine record.



I have vaccines that are missing from WIR. How do I correct it? Provide the proof that you had the vaccine to your doctor's office or local health department and they can enter your vaccine information for you.

If I got a vaccine in another state, will it be in WIR? Maybe. WIR shares information with Minnesota and Michigan. If you had a Wisconsin address at the time that you got the vaccine in one of those states, WIR may have a record of the vaccine.

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# Looking for your or your child's vaccine record?

### Step 1. Go to https://www.dhfswir.org

**Step 2.** Near the bottom of the page, within the Public Immunization Record Access, Click the **Public Immunization Record Access** link.

**Step 3.** On the next screen, enter your or your child's first name in the **First Name** field and last name in the **Last Name** field.



Step 4. In the Birth Date field, enter the client's birth date using the

MM/DD/YYYY format, or use the pop-up calendar by clicking the calendar icon to the right of the field.

**Step 5.** Enter one of three choices in the next section: social security number, Medicaid ID, or Health Care Member ID number, or chart number in the appropriate field.

**Step 6.** Click **Search**. You will see your or your child's vaccine record and a list of due or upcoming vaccines.

Note, If the person cannot be found in WIR, you will get the following message: "No match was found. Please contact your health care provider."

**Step 7.** Click **Print** to print out the immunization record, if needed. You can use this as proof of vaccination for child care or school entry, summer camps, or for your place of work.

# My record is not coming up in WIR, what should I do?

- If you tried to do a search, but the record did not come up, check that all of the information that you entered is spelled correctly.
- If the search still does not work, then call your doctor or local health department to troubleshoot the issue. You can also contact the WIR helpdesk at DHSWIRHelp@dhs.wisconsin.gov for assistance.

# Why is my record not coming up in WIR?

This may have happened for a number of reasons:

- The person's vaccine record may not have been recorded in WIR by a doctor's office.
- The person's vaccine record is in WIR, but the searchable information (for example, the social security number, date of birth, or chart number) may be missing or wrong.
- Multiple records may exist for the same person and WIR does not know which one you need.